Attention TCT Users: IAMOnline Go Live for TCT Enrollment is here!

Why are you receiving this email?
TCT Registration is live on IAMOnline.

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As a reminder, Texas Health and Human Services (HHS) discontinued the HHS Enterprise Portal. Applications, including TCT Registration, must transition to the new portal, **IAMOnline,** for access management, regardless of whether the application currently uses the Enterprise Portal or a different access management system.

Existing Partner Employee Users Within the Agency Portal:
- Log in to IAMOnline.
- Use your existing TCT username and password.
- The TCT Agency Portal tile will appear on your dashboard.
- If you need to modify your access, put in an access request in IAMOnline.

New TCT Partner Employee Users Creating a New Account:
- Follow the provided link to access the IAMOnline – Sign-in page.
- Next, click the link labeled "**Request account as a non-HHS employee or register organization**" to request a new account. Please note that the external user ID should be an **email address**. You will need your organization name or TIN number (9-digit number).
- Users can find detailed instructions here. *Follow the organization or external user account request steps as directed.*
- Once the agency sponsor receives and approves the access request, users will receive an IAMOnline registration email to set up their IAMOnline account.
- The user will click the **Activate Account** button to set up their account promptly. Please note that the link will only be active for **seven (7) days** for security reasons.
- If external users do not create their IAMOnline account by the deadline, they will **lose access to their application** and will need to reach the Consolidated Help Desk for assistance. For additional assistance, contact the Help Desk at **512-438-4720** or **855-435-7181** (toll-free), **7:00 a.m. to 7:00 p.m., CT, Monday to Friday.**

If you need further assistance, please email tcthelpdesk@dshs.texas.gov.