

# EMS Complaints and Investigations Report

## EMS Personnel



### Complaints Related to Emergency Medical Services (EMS) Personnel

Sources	Count
Anonymous	2
Client/Consumer/Patient	39
Employee	9
Federal Agency	1
Internally Generated	408
Media	4
Regulated Entity	40
Self-Report	882
<b>Total</b>	<b>1,385</b>

Reason and Basis	Count
Confidentiality	4
Continuing Education Violations	28
Criminal History	1,254
Drug Diversion	7
Failure to Provide Standard Care	46
False Report Filed/Made/Signed	3
Fraud/Deceit/Bribery	7
Improper Record Keeping	1
Negligence	1
Not Cooperating with Invest/Inspect	2
Reopen/Reinstate	1
Sexual Misconduct	2
Unauthorized Prescribing/Dispensing	1
Unlicensed Person/Facility	8
Unprofessional Conduct	20
<b>Total</b>	<b>1,385</b>



<b>Resolved</b>	<b>Count</b>
Application Approved	722
Application Withdrawn	1
Inconclusive	1
No Violation	13
Unsubstantiated	52
License Expiration	8
No Action	328
No Jurisdiction/Referred	1
No Jurisdiction	5
Pre-Screen Eligible	91
Pre-Screen Not Eligible	1
Warning Letter of Concern	38
Withdrawn by Complainant	2
Withdrawn by Department	3
<b>Total</b>	<b>1,266</b>

<b>Remained Open</b>	<b>Count</b>
Under Investigation	73
Investigation Complete Discipline Not Proposed	2
Discipline Proposed Not Final	13
<b>Total</b>	<b>88</b>

<b>Discipline Taken</b>	<b>Count</b>
Emergency Suspension	14
Probated Suspension	1
Probation	1
Reprimand	3
Revocation	3
Suspension	8
Voluntary Suspension	1
<b>Total</b>	<b>31</b>

<b>Resolved from Previous Years</b>	<b>Count</b>
Application Approved	8
Application Expired	3
Application Withdrawn	2
Emergency Suspension	11
Emergency Suspension Ended in Revocation	4
Emergency Suspension Ended in Suspension	2
Inconclusive	4
License Expiration	69
No Action	31



No Jurisdiction	3
No Violation	3
Pre-Screen Eligible	2
Pre-Screen Not Eligible	1
Probated Suspension	13
Probation Suspension Ended in Voluntary Surrender	1
Reprimand	4
Revocation	5
Substantiated	4
Suspension	14
Suspension Ended in Revocation	1
Suspension Ended in Voluntary Surrender	1
Suspension with Probated Suspension	4
Unfounded	1
Unsubstantiated	103
Voluntary Surrender	4
Warning Letter of Concern	84
Withdrawn by Department	4
<b>Total</b>	<b>386</b>

<b>Remained Open with Total Days Open</b>	
<b>Reason and Basis</b>	<b>Days Open</b>
Breach of Confidentiality	7
Continuing Education Violations	357
Continuing Education Violations	276
Continuing Education Violations	217
Continuing Education Violations	205
Continuing Education Violations	185
Continuing Education Violations	169
Continuing Education Violations	161
Continuing Education Violations	126
Continuing Education Violations	115
Continuing Education Violations	97
Continuing Education Violations	90
Continuing Education Violations	36
Continuing Education Violations	21
Continuing Education Violations	21
Continuing Education Violations	7
Criminal History	297
Criminal History	297
Criminal History	230
Criminal History	198



Criminal History	135
Criminal History	107
Criminal History	104
Criminal History	85
Criminal History	56
Criminal History	50
Criminal History	49
Criminal History	43
Criminal History	36
Criminal History	35
Criminal History	32
Criminal History	16
Criminal History	9
Criminal History	7
Criminal History	3
Criminal History	2
Criminal History	2
Deception/Fraud/Bribery	153
Deception/Fraud/Bribery	153
Deception/Fraud/Bribery	43
Failure to Provide Standard Care	357
Failure to Provide Standard Care	357
Failure to Provide Standard Care	357
Failure to Provide Standard Care	293
Failure to Provide Standard Care	185
Failure to Provide Standard Care	185
Failure to Provide Standard Care	185
Failure to Provide Standard Care	171
Failure to Provide Standard Care	161
Failure to Provide Standard Care	143
Failure to Provide Standard Care	139
Failure to Provide Standard Care	139
Failure to Provide Standard Care	134
Failure to Provide Standard Care	115
Failure to Provide Standard Care	90
Failure to Provide Standard Care	85
Failure to Provide Standard Care	85
Failure to Provide Standard Care	73
Failure to Provide Standard Care	65
Failure to Provide Standard Care	65
Failure to Provide Standard Care	43



Failure to Provide Standard Care	43
Failure to Provide Standard Care	43
Failure to Provide Standard Care	43
Failure to Provide Standard Care	43
Failure to Provide Standard Care	43
Failure to Provide Standard Care	43
Failure to Provide Standard Care	21
Failure to Provide Standard Care	21
Failure to Provide Standard Care	7
False Report Filed/Made/Signed	246
False Report Filed/Made/Signed	85
Improper Record Keeping	161
Not Cooperating with Invest/Inspect	153
Not Cooperating with Invest/Inspect	56
Sexual Misconduct	90
Unauthorized Prescribing/Dispensing	136
Unauthorized Prescribing/Dispensing	70
Unauthorized Prescribing/Dispensing	62
Unauthorized Prescribing/Dispensing	21
Unlicensed Person/Facility	307
Unlicensed Person/Facility	293
Unprofessional Conduct	317
Unprofessional Conduct	217
Use of Alcohol/Drugs on the Job	316
Use of Alcohol/Drugs on the Job	135
Use of Alcohol/Drugs on the Job	50
Use of Alcohol/Drugs on the Job	1
<b>Total Complaints Remaining Open</b>	<b>88</b>

